GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:1904
ANSWERED ON:10.12.2015
Self Service Baggage Drop Kiosks at Airports
Patil Shri A.T. (Nana)

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether Airports Authority of India has implemented proposed to implement self service baggage drop kiosks at various airports across the country;

(b) if so, the details thereof;

(c) the time by which the said facility is likely to be operational; and

(d) the steps taken by the Government to give real time information on the status of passengers/baggage and resolve all baggage related issues on priority basis?

Answer

Minister of State in the Ministry of CIVIL AVIATION
(Dr Mahesh Sharma)

(a) to (d): Airports Authority of India (AAI) has initiated process with scheduled completion in 2016-17 to implement self service baggage drop kiosks to resolve baggage related issues at 13 airports namely Ahmedabad, Bhubaneshwar, Chennai, Calicut, Goa, Guwahati, Jaipur, Kolkata, Lucknow, Mangalore, Pune, Srinagar and Thiruvananthapuram.